



A largest health care provider needed to optimize and maintain their current systems and to eventually merge all their different systems for centralized operations.

NYGCI

Contact Us Today!
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Client: One of the largest is the largest for-profit managed health care companies in America.

Business Objective: This Client's system is amalgamation of large scale Legacy system and Distributed platform. And the company runs across a lot of geographically spread out systems which were integrated during various acquisitions and mergers. The short term plan for the client is to optimize and maintain the current system and the long term one is to eventually merge all this different systems to centralize operations. We are helping them achieve both these goals.

Technical Solution: Maintain the system by optimizing the existing architecture and installing enhancements and patches to the system. While performing these tasks we also keep the bigger picture in mind and work on migrating groups and subscriber to a single system for processing.

Value: To solve the challenge of integrating these various systems we have come up with a generic process for Migrating groups/subscribers to a single system. We've automated most of the pieces in this work flow using batch flows. For the benefit of higher management we have integrated a reporting process for this migration so that they can get various metrics to aid in their planning and decision making.

Executive Summary:

Client is updating IT infrastructure to unify the various systems they own, by migrating its groups/subscribers/processes to a single system. Client legacy environment consists mainframe, DB2 systems, ASP .Net based distributed system. NYGCI provided it's expertise with migration strategy and process creation to support client's move to a unified system for processing.

NYGCI Approach:

- Charted out detail strategy for migration.
- Designed technical architecture to create, connect and deliver processes for migration.
- Provide support and maintenance to ensure smooth running of existing system.

The Challenge:

- Effectively porting customers between systems.
- Syncing different systems till the consolidation/migration is over.
- To complete the implementation in a tight schedule and perform a smooth transition to current IT department.
- To support and maintain existing system till migration is finished and the system can sunset.

Technology Environment:

- NYGCI team's expertise in implementing Legacy Migration tools.

Client Benefits:

- Unification of the various systems under the client's Umbrella.



- Reduced costs due to the removal of redundant systems.
- Improved customer service and ROI.
- Provided fast, secure and reliable data to customers, agents, and employees.

NYGCI is proud of its team who successfully provided an IT solution to this client and bringing Support business to us!